

From: Seattle Institute of East Asian Medicine clinic@sieam.edu
Subject: Letter from Our President on COVID-19
Date: March 3, 2020 at 5:28 PM
To: ktaromina@sieam.edu



Letter from Our President on COVID-19

March 3, 2020

Dear SIEAM/CIC Clinic Patients,

In light of recent developments in the spread of coronavirus (COVID-19), SIEAM/CIC is taking strong measures to update, improve, and maintain the cleanliness and hygiene practices in our clinic. We are sanitizing our clinic regularly throughout the day, from the door handles and stair handrails to the water fountains, herb room equipment, bathrooms and clinic room surfaces. All of our staff, students, and faculty are actively participating in this ongoing process to maintain a safe, clean environment. Please note that we are using cleaning solutions that we do not regularly use in clinic. For this reason, the clinic environment may aggravate chemical sensitivities.

As a clinic, we are dedicated to offering ongoing high-level care for our patients. From the moment you walk into the clinic, you will notice our staff, students and supervisors following these new procedures. SIEAM/CIC is implementing these procedures out of an abundance of caution. Please be patient if you experience any inconvenience or delays in your treatment. This is for your safety and the safety of those around you.

As a school, we are dedicated to educating our students. In this regard we have created several hours of instructional and practical training in the context of the coronavirus.

Despite all of our best efforts to make the school and clinic as safe as possible, we, like most small medical facilities, are not equipped to officially detect or isolate patients from this virus. As such, we are asking all faculty, students, staff and patients to abide by the following guidelines:

1. IF YOU HAVE A FEVER, COUGH, DIFFICULTY BREATHING, OR ANY SYMPTOMS OF UPPER RESPIRATORY ILLNESS, PLEASE DO NOT COME IN TO CLINIC. It is recommended that you call your health care provider or call your urgent care or emergency room before going in for an assessment.
2. Wash your hands with soap and water for 20 seconds or use an alcohol-based hand sanitizer directly upon entering the clinic and before leaving the building. There are two bathrooms located on the second floor and one ADA bathroom on the first floor.
3. Refrain from shaking hands or friendly hugging in the clinic.
4. We have masks available near the front desk. If you wish to wear one, please ask for one.
5. Consider bringing and using your own pen to write notes or sign checks.

Please call us if you need to cancel your appointment or have any questions.

We welcome all suggestions in how we can improve our service, especially in light of these recent community health developments. In the meantime, we look forward to providing the highest level of Chinese medicine based care possible.

Sincerely,

Craig Mitchell
President
Seattle Institute of East Asian Medicine
(a division of the Center for Integrated Care)
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